

Customer Information Bulletin

PRODUCT: BioProfile® Analyzers (All)

CIB NO: 13-25B DATE: May 2025

BioProfile Quality Control and Linearity Standards Insert Sheet Updates

Dear BioProfile Customer,

With the discontinuation of the sale and support of the BioProfile 400, the BioProfile 100+, the BioProfile Basic 2/4, and the BioProfile FLEX analyzers, Nova has discontinued the sale of reagents and consumables for these analyzers. Reagents and consumables include reagent/calibration packs, sensors, membranes, pump tubing and all other user-replaceable components.

For all BioProfile Quality Control and Linearity Standards moving forward, Nova is no longer value-assigning these consumables for discontinued analyzers. Product insert sheets will now be created without values for discontinued analyzers and include dashes (-) instead of values. This will be implemented moving forward until insert sheets are updated to remove all discontinued analyzers from the insert sheet documentation. These insert sheets will continue to have value assigned data for all supported BioProfile analyzers.

If you have any questions/concerns, or require additional information regarding this bulletin, please contact Nova Biomedical Technical Support at (800) 545-6682 (USA) or at (800) 263-5999 (Canada). For customers outside the USA or Canada, please contact your authorized Nova Biomedical distributor. Thank you for your continued support of Nova Biomedical BioProfile products.